

*"The Langdale Owners' Club Committee met in person at Langdale on 16th June 2023. The refurbishment programme for autumn/winter 2023-24 was discussed and it was agreed that the main focus would be the refurbishment of Becksides East & West and Brackens, together with completion of the balcony replacement project.*

*The management company reported that unfortunately it had not been possible to source replacement balcony furniture at the present time due to supply problems. The Committee agreed to purchase a few more sets in the existing style, as a temporary measure, and try again to obtain replacement stock in 2024. The condition of sofas was also discussed and the management company is to purchase a few new sets which can be trialled - and owner feedback sought - before a full replacement programme is put in place.*

*The new online guest feedback system which was introduced in the spring was reviewed and suggestions made for adjusting the reports that come to the Committee. Overall it was felt that this new system will enable the management company and Committee to get a more detailed feel for which areas of timeshare accommodation and service need attention.*

*The Committee agreed that this year the AGM would be a "business only" meeting, with an additional meeting held over the summer, jointly with Langdale Owners plc, to report to owners and give them the opportunity to ask questions. This meeting will be held on Sunday 20th August in Altrincham with further details to be circulated in due course. Full Committee Minutes will be available on the LOC website after approval."*