

*"The Langdale Owners' Club Committee met by video link on 15th September 2023. The Club's financial position was reviewed and the Committee were pleased to note that the Management Company had achieved some savings on property management costs which it was hoped would continue throughout the financial year.*

*Following the previous meeting the Management Company has now purchased some additional sets of existing-style balcony furniture which will enable us to maintain a full stock until replacement furniture can be ordered next year.*

*Guest feedback for April - June was reviewed and the Committee were pleased to see that overall satisfaction remains high. However one area where the score is not quite as high is audio-visual equipment. The Committee will be seeking feedback via a survey on future Audio Visual provision and connectivity requirements in timeshare units.*

*The Management Company advised that the current drying cabinets are nearing the end of their useful lives - a replacement is to be trialled and if successful a program will be put in place to replace cabinets across the estate.*

*The Committee conducted a formal review of the Langdale Surrender Scheme. It was agreed that the Scheme was working as hoped and no significant changes were required.*

*Following a request from an Owner at the Summer Meeting in Altrincham the Committee reviewed the Club policy on dogs but agreed to maintain the No Dogs policy which has been in place since the establishment of timeshare at Langdale.*

*Full Committee Minutes will be available on the LOC website after approval."*