

## **LOC 38<sup>th</sup> AGM Summary Notes – 1<sup>st</sup> November 2020**

The meeting started at 2.05pm with Dan Visser, Langdale's Sales and Marketing Director providing an introduction to the format and practical aspects of the meeting. Dan handed over to Ian Hamilton the Chairman of the Langdale Owners Club Committee.

The Chairman welcomed everyone to the 38th Annual General Meeting of the Langdale Owners' Club and introduced the other elected members of the committee Kit Bird and Paula Gorst, and company nominated members Ian Murray and Michael Coletta.

The Chairman reminded the participants that if members of the press were present, please note that this is a private members meeting.

The Chairman confirmed that;

- Formal apologies had been received from members and that the names will be recorded and published with the formal minutes of the AGM.
- It was proposed to complete the formal business as set out in the AGM notice so that in the event of a technology failure there would be no need to reconvene the meeting.
- There would be adequate time to take questions from the participants in the Q & A session following completion of the formal business.

The Chairman moved on to take the first item on the agenda Resolution 1, to approve the minutes of last Annual General Meeting. The proposers and seconds for all resolutions had been identified in advance and were read out before each vote. The vote being conducted using the voting feature within the conference service. Resolution 1 was carried unanimously.

There being no matters arising from the Annual General Meeting held on the 30<sup>th</sup> November 2019, the Chairman moved on to commend the formal written Report of the Committee to the members, the report having been circulated with the AGM documentation.

The Chairman confirmed that he would not be making additional comments on the formal report. However, he indicated that he wished to comment on, the resignation of Jill Walker from the committee in August 2020, and the Covid-19 emergency.

The Chairman thanked Jill Walker for her 7 years of service on the committee. Jill's commitment, enthusiasm and love for Langdale was a hallmark of her time on the committee, especially during the challenging first phase of the Covid-19 emergency, when everyone was dealing with rapidly changing conditions. The Chairman thanked Jill, on behalf of the committee and club membership, and wished her well.

The Chairman thanked the Langdale team for their commitment and professionalism during the Covid-19 emergency. He congratulated and thanked Anne Durnall for her leadership of the team during a very challenging time. He acknowledged that, Anne would be the first to say it was a team effort and the Chairman agreed, but every team needs a leader especially in times of emergency. Anne ensured that things did not escalate into a crisis and for that everyone was very grateful.

The Chairman then went on to take the votes on Resolutions 2 to 4, all of which were all carried unanimously or by a majority in meeting votes, confirming the approval of the financial report, appointment of the auditors and the re-election of Kit Bird to the Owners Club Committee.

The Chairman then invited Paula Gorst, the recently co-opted member of the Club Committee to address the meeting and introduce herself. Paula introduced herself and outlined her personal history and experience, a summary of which is included here.

Paula trained as a Registered Sick Children's Nurse, worked at Great Ormond Street Hospital and subsequently in a regional general hospital. Paula progressed to general hospital management, becoming the Director of Operations (Deputy Chief Executive) of Peterborough and Stamford Hospitals NHS Foundation Trust. Paula has been an owner at Langdale for 26 years, participated in a future committee member induction day and has provided informal support to the owners committee since 2018.

Paula handed back to the Chairman to conduct the vote on Resolution 5 to confirm her appointment to the Langdale Owners' Club committee. The vote was taken and with the resolution being approved by a majority in meeting vote.

The Chairman confirmed that the formal part of the AGM had been completed and that the Question and Answer session would now begin. Dan Visser gave guidance to the meeting on how to submit questions electronically and that the questions would be moderated and presented to the committee for consideration.

Before the start of the Question and Answer session the Chairman stated that, further to the Prime Ministers announcement on Saturday evening, the committee will be consulting with the Management Company to consider the implications of the PM statement and to agree appropriate actions, at this time it looked likely that the estate would close, from the evening of Wednesday 4<sup>th</sup> November 2020 for 4 weeks.

Dan Visser proceeded to take questions submitted. The questions were varied, covering, the recent bedroom redecoration of the Cottage and Barn, future plans for refurbishment of the Elterwater Hall bedrooms, the parking arrangements at Chapel Stile and a number of statements of support and thanks to the team at Langdale for all their work during these difficult times. There were also a number of comments on the effectiveness and benefits of the virtual AGM format. Finally, Dan Visser confirmed that the questions posed to the AGM that had been not answered in the meeting would be answered and added to the Owners Club website.

There being no further questions the Chairman, thanked all those behind the scenes who made the virtual AGM possible. He also thanked the 96 participants for joining the AGM and confirmed that the next Langdale Owners' Club AGM would be on the 7<sup>th</sup> November 2021.

The Chairman closed the meeting at 3.20pm.